

March 2025

CITY OF MEMPHIS
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Monthly Newsletter

- **Great News!! e-Billing is now available. eBill is a FREE service that will allow customers to step away from paper bills, receive your bill by email, and be able to view your bill via an eBill eCommerce account.**
- **ePay is also available. ePay, is an additional service which allows customers to pay their water bill or miscellaneous payments via their eCommerce account. Please note, ePay has a convenience fee of 2.99%. Please visit our website, call, or come by the water office for more information on these two new options available for our water customers.**
- **Important Information: During a recent inspection of the City Landfill by the Texas Commission on Environmental Quality (TCEQ), the City was informed, we are NOT to accept used tires. The City regrets any inconvenience this may cause.**
- Daylight savings time begins Sunday, March 9, 2025. Remember to set your clocks forward one hour.
- The City Council meeting will be on Monday, March 10, 2025, in the Council Room at City Hall beginning at 6:00 p.m. A list of the agenda items will be posted on the city website and the front glass at City Hall on Friday, March 7, 2025.
- The Chamber of Commerce will be having their annual banquet on Friday, March 14, 2025. There will be a drawing to win a 65 inch TV. Tickets can be purchased from any chamber director. For more information, contact the chamber at 806-259-3144.
- Lions Club will be having their annual Radio Day on March 29, 2025, 7a.m.-2p.m. Tune in to KLSR 105.3 to listen.
- The Memphis Little Theater will be hosting their annual dinner theater on Saturday, April 26, 2025 at the Memphis Community Center. For more information or to purchase tickets contact any Little Theater member.
- The City of Memphis will have a pet vaccination clinic on Saturday, May 3, 2025, from 9 a.m.-12 p.m. All dogs and cats must have/be current on rabies vaccination and be registered with the city. Contact the Memphis Police Department for more information. As a reminder, if you keep livestock within the city limits you are required to have a permit. Annual permits expired on December 31, 2024, so please contact animal control to have your permit renewed.
- **Recently the Texas Utilities Code, Chapter 182, made customers' utility bill information confidential. This prohibits disclosing any information contained in your account to anyone who is not listed as the customer. The City has a form available that allows disclosure of your account information, if you give permission to do so. For more information or to request a form, please contact the Water Department.**

- The City would like to encourage any resident that has a shelter or basement to contact City Hall or the Fire Department, to have it on record, in case of bad weather. This information can be helpful to first responders in case of an emergency. The city has a public storm shelter located in the community center. Signs are posted on the outside of the entrance. When you hear the City sirens sound continuously for one minute, a tornado has been spotted and you should seek shelter immediately. When there is one short siren, for a few seconds, all is clear, and it is safe to come out of shelter. The Memphis Volunteer Fire Department will be conducting siren test every 2nd and 4th Monday of the month. As a reminder, the Fire Department still has free smoke detectors. Contact Nick Narvaez at 806-259-2323.
- **The water department allows delinquent customers to make payment arrangements to bring their account current. All accounts with delinquent balances for more than two consecutive months must be paid in full to avoid disconnection.** As a reminder, you can pay your water bill online at www.ThePaymentGroup.com. We also offer draft payments from any bank account. If you are interested, a form is available at the water office. You can drop your water bill payment in the fire hydrant drop box by the front door of City Hall. If you have any issues or questions about your water bill, please contact City Hall immediately.
- If you see a streetlight out, you can report the outage to City Hall or online at the Southwestern Electric Power Company's website www.swepco.com.
- The Memphis Police Department would like to remind citizens to deter burglary by keeping your valuables secured, locked up & lit up. **IF YOU SEE SOMETHING, SAY SOMETHING! CALL 806-259-2636 TO REPORT ANY SUSPICIOUS PERSONS OR ACTIVITY!**
- **Several area codes in Texas, including the 806, now require you to dial all 10 digits when making a local call, including cell phone numbers.** Here are some area numbers you may need:
 - AEP Electric: (800)723-7430
 - Cemetery Association President Randy Phillips: (806)259-3625
 - Chamber of Commerce- (806)259-3144
 - District Adult Probation: (806)259-3388
 - Greenlight Gas: (806)447-1377
 - Hall County Agent Office: (806)259-3015
 - Hall County Appraisal District: (806)259-2393
 - Hall County Clerk Office: (806)259-2627
 - Hall County Dispatch/County Jail: (806)259-2636
 - Hall County Hospital District Indigent Health Care Program: (806)259-3504
 - Hall County Judge: (806)259-2511
 - Hall County Justice of the Peace: (806)259-3116
 - Hall County Home Delivered Meals: (806)259-3212
 - Hall County Sheriff Department: (806)259-2151
 - Hall County Tax Office: (806)259-2125
 - Hall County Treasures Office: (806)259-2421
 - Memphis Animal Control (Hall County Dispatch): (806)259-2636
 - Memphis City Pool: (806)204-1777
 - Memphis Fire Department: (806)259-2323
 - Memphis Municipal Court Judge: (806)259-3539
 - Memphis Police Department: (806)259-2916
 - Memphis Post Office: (806)259-2031
 - Memphis Public Library: (806)259-2062